

GETTING STARTED

ScriptCenter[®]
Express Prescription Pickup

1 Order prescriptions through AudioCare as usual and select either “Darnall Hospital ScriptCenter” or “Clear Creek PX ScriptCenter” as your pickup location.

2 At ScriptCenter select “Enroll”. You will need one of your current prescription numbers to complete enrollment. If you don’t have a current prescription number to activate enrollment call the pharmacy during business hours at 254-288-8800.

Helpful tip! During Enrollment, you will have the option to create your User ID and PIN. You can also add your fingerprint and/or Military ID to use instead of your User ID. This makes logging in even easier!

2 Review your prescriptions to pickup, sign, and complete your transaction.

SCRIPTCENTER IS LOCATED

Carl R Darnall Army Medical Center
front entrance lobby of the hospital
and at
Clear Creek PX Mall in the back hallway

CRDAMC HOURS

ScriptCenter will be available in the hospital lobby 24 hours per day, 7 days per week.

PX HOURS

Mon-Fri 0630-2000
Saturday 0900-2000
Sunday 0900-2000

Opening hours vary with Federal Holidays

PHARMACY PHONE NUMBERS

CRDAMC Pharmacy Call Center
(254) 288-8800



Asteres Inc.
4110 Sorrento Valley Blvd.
San Diego, CA 92121

MHS Military Health System
health.mil

Who can use ScriptCenter?

Active Duty, dependents, retirees, and all eligible DoD ID holders.

Who fills my prescriptions and how do they get in ScriptCenter?

Prescriptions are filled by the pharmacy and loaded into ScriptCenter for you to pick up at your convenience.

When will my prescriptions be ready in ScriptCenter?

Allow up to 3 business days from the time you call your prescription in.

What if I forget my “Log In” ID or PIN?

You can recover your User ID or PIN by pressing “Forgot ID” or “Forgot PIN”. If you need further assistance, please contact the Pharmacy. Remember, you can add your military ID or Fingerprint to use instead of your User ID to make logging in even easier!

Save this portion for your records.

Prescription Number:
(need for one time for enrollment)

ID:

PIN:

Can I pick up all of my prescriptions from ScriptCenter?

Controlled substances and prescriptions requiring refrigeration must be picked up from the pharmacy.

Is a pharmacist available if I have additional questions?

Yes, call 254-288-8800 (Darnall) or 254-618-7024 (PX) during pharmacy hours to speak with a pharmacist.

How long will my prescriptions be available in ScriptCenter?

Prescriptions not picked up within 14 days will be returned to the pharmacy.

Does ScriptCenter follow patient privacy rules?

Yes, ScriptCenter is fully compliant with HIPAA and DoD patient privacy policies. Your personal and medical information is always safe and secure.

Is there a charge for using ScriptCenter?

No. ScriptCenter is a FREE service.

Remember:
Prescriptions that require refrigeration and controlled medications must be picked up from the pharmacy.

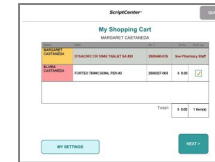
Using ScriptCenter is Easy

① “Log In” with one of three options



- 1. Fingerprint & PIN
- 2. Military ID and PIN
- 3. User ID & PIN

②



Review prescriptions to pickup

③ Sign on the screen and pick up your items

